

EcoStruxure™ IT SmartConnect

Improving resiliency with remote power monitoring

IT infrastructure management is getting more complex – let's make it easier. Access the leading remote power monitoring solution for small to medium businesses to improve security and resiliency. EcoStruxure IT SmartConnect embedded software provides:

Out-of-box cloud-based remote power monitoring



UPS Firmware upgrades



UPS and power event notifications



Remote diagnostics









Wherever-you-go visibility



SmartConnect

Ethernet Port

Security reinforcement

What's new?

Customers with SmartConnect will experience a change in terms starting on **August 1, 2023**: The free trial period moves from warranty-based to a 6-month trial for **all newly connected** devices. Devices connected and registered from August 1, 2023 will be entitled to a 6-month trial of the Standard Plan.

- · Check out details on smartconnect.apc.com/welcome
- Different plan options and per-device licensing in SmartConnect enable flexibility for customers

Impact:

- No impact for existing connected devices, which will remain under warranty terms
- Devices connected from August 1, 2023 will get new 6-month free trial
- 1-year extra lead-acid battery warranty still awarded as a connection bonus
- Advanced Plans can continue to be purchased at any time

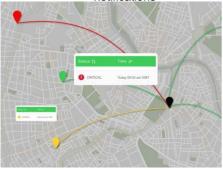




How APC Smart-UPS™ cloud monitoring can help you:

Utility power is the core of your uptime and availability

Monitors on-site power availability with outage/power restored notifications



Remote **UPS firmware** distribution and upgrade



Remote power-cycling of servers or routers in hard-to-reach locations



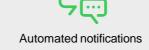
SmartConnect benefits

Creating peace of mind for IT professionals

Industry-leading remote power monitoring for small to medium businesses Dedicated SmartConnect Ethernet Port connects to Schneider Electric's Cloud Service platform for essential monitoring and maintenance. Licensing applies. QR-code scan for asset and ownership registration. Fully pre-configured power status reporting. Features vary with terms of use. Automated distribution Background distribution of firmware upgrade to cloud-connected Smart-UPS on all of firmware to the plans. Keeping your Smart-UPS cloud-connected facilitates having firmware up-to-Smart-UPS date. Innovation at the edge NEW: Advanced Plan lets you power cycle equipment remotely from the cloud portal.

SmartConnect features that make IT management easier







unresponsive equipment requires the Advanced Plan license

One-click UPS firmware upgrade

30-day event logs for trending



Run UPS self-test from cloud





Detailed SmartConnect features

SmartConnect features in detail				
Remote power monitoring	View UPS operating and health status on the SmartConnect Dashboard. Most users monitor 1-5 devices on SmartConnect.			
Actionable advice	Customizable email notification policies for multiple recipients. Up to 30 key UPS events reported, including battery and warranty renewal needs. Integration with Slack and Teams released for better team notifications.			
Automated delivery of firmware to UPS	Background distribution of firmware upgrade to any cloud-connected Smart-UPS on all plans. No need to search/download appropriate firmware versions to upgrade locally as long as you stay connected.			
Outlet group reboot	Advanced Plan lets you power cycle IT-equipment remotely from the cloud portal. Requires use of two-factor authentication on the user account.			

Several SmartConnect plans to meet your needs

Newly registered devices include a Standard Plan trial for 6 months

SmartConnect-enabled devices registered on or after August 1, 2023

Basic

- Remote UPS monitoring
- Two-factor authentication
- Automated firmware distribution to your UPS – local installation via LCD

Connected devices without a plan. Upgrade any time to a paid plan.

Standard

Popular

- All the features of the Basic Plan PLUS
- One-click remote firmware upgrade via web portal
- Automated email notifications
- Remote self-test and audible alarm diagnostics
- 🛨 🗸 Event log up to 30 days
- NEW: Remote adjustment of input voltage sensitivity
- NEW: Slack and Microsoft Teams integrations
- NEW: Downloadable asset and inventory reports

Advanced

Recommended

- All the features of Standard Plan PLUS
- Remote outlet group reboot to power-cycle or reset equipment
- Name outlet groups to track where equipment is plugged in



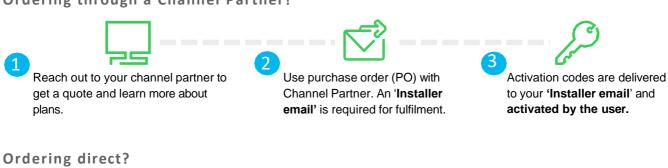
Upgrade to Advanced Plan at anytime

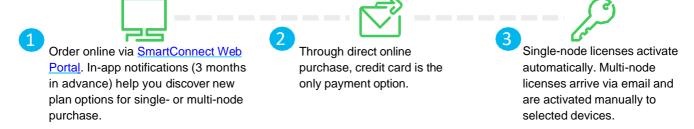
SmartConnect Licensing options

SmartConnect new license or renewal options				
When a trial or licensing period is expiring.	• All monitoring features	Advanced Plan (1Y or 3Y) Remote outlet group reboot Outlet mapping and naming All monitoring features	Extended Warranty contracts registered after from August 1, 2023 no longer extends SmartConnect monitoring features See apc.com for Extended	
	Extends monitoring and remote maintenance features	Upsell recommended upgrade plan anytime for all enterprise devices		
Global part numbers	ERWPMON1-1Y-DIGI ERWPMON1-3Y-DIGI ERWPMON1-5Y-DIGI	ERWPLUS1-1Y-DIGI ERWPLUS1-3Y-DIGI ERWPLUS1-5Y-DIGI	Warranty part numbers	

How to order

Ordering through a Channel Partner?





Learn more about what EcoStruxure IT SmartConnect can do for you.





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